



CLV Group and InterRent REIT  
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905-646-0861 | [stcatharines-admin@rentclv.com](mailto:stcatharines-admin@rentclv.com)

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## NEW 1 VALET INTERCOM SYSTEM

Dear Residents,

We are excited to announce upgrades to the building intercom system in the near future. As a part of this planned upgrade and to allow you to access the full functionality we would like to ensure your mobile phone number and email are up to date in our system.

If you have changed your cell phone number or email please confirm via email to [stcatharines-admin@rentclv.com](mailto:stcatharines-admin@rentclv.com) with your apartment number / address with the new information so we can update it on our end no later than March 15<sup>th</sup> 2023.

Without the proper mobile number and email address, you will not receive the activation instructions which are required to take full advantage of the new features. Your information can also be updated through the Resident Portal. You can create and access your account at <https://www.clvgroup.com/residentportal>.

If you have any occupants who are not listed on your lease file with us that you would like to have access through the new intercom, please let us know in writing no later than March 15<sup>th</sup> so we can instruct accordingly.

More information to follow regarding the new system.

Sincerely,

CLV Group - InterRent REIT Management

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